

Colchester Borough Council

Equality Impact Assessment Form - An Analysis of the Effects on Equality

Section 1: Initial Equality Impact Assessment

Name of policy* to be assessed: **Review of Free Bulky Collections**

1. What is the main purpose of the policy?

Colchester City Council currently provides a fortnightly on a Saturday free bulky collection from specific post codes within Council boundaries

2. What main areas or activities does it cover?

- **Free Bulky collections are a Digital process**
- **Free Bulky collections are made available for residents living in certain Post Codes**
- **Residents book an available slot online or via the Contact and Support Team**
- **The slot covers 1 to 5 bulky items**
- **There are no limits to the number of slots that can be booked**

3. Are there changes to an existing policy being considered in this assessment? If so, what are they?

It is proposed to cease the availability of free bulky collections because:

- **The post codes selected are no longer representative of deprivation across the Borough**
- **Few customers in the existing qualifying post codes meet the modern definition of deprivation which is 'In receipt of Universal Credit with Free Prescriptions'**
- **There is abuse of the system with certain residents booking up to 8 collections a year**
- **There are plenty of residents living outside the post codes who meet the definition of deprivation but are not entitled to a free Bulky collection**
- **Colchester City Council has no way to verify a resident actually meets the modern definition of poverty**

- **Colchester City Council provides a universal paid for Bulky service**
- **Essex County Council provide 2 Recycling Centres in Colchester City Council boundaries**
- **Under new Environment Agency regulations, we now need to collect Upholstered Furniture separately to Bulkies which nearly doubles the cost of provision of an unfair service.**

4. Who are the main audience, users or customers who will be affected by the policy?

Residents living in certain Post Codes currently entitled to a Free Bulky Collection

5. What outcomes do you want to achieve from the policy?

- **Provision of a Universal Paid for Service for all bulky items**
- **Prevention of abuse of the existing service**

6. Are other service areas or partner agencies involved in delivery? If so, please give details below.

- **Contact & Support**

7. Are you aware of any relevant information, data, surveys or consultations¹ which help us to assess the likely or actual impact of the policy upon customers or staff? *If so, provide details and include a link to the document or source where available.*

8. The ‘general duty’ states that we must have “due regard” to the need to:

- (a) eliminate unlawful discrimination, harassment and victimisation
- (b) advance equality of opportunity between people who share a ‘protected characteristic²’ and those who do not³

¹Click on [Customer Insight](#) for more information. The Council’s surveys and consultations include ‘equality monitoring information’ to help us identify any particular concerns or views expressed by any particular group or ‘protected characteristic’. It can also help us to assess how representative of our customers the respondent group is. Local data on the ‘protected characteristics’ is available [on this page](#) of Sharepoint.

² The Equality Act’s ‘protected characteristics’ include age, disability, gender reassignment, pregnancy and maternity, race, religion or belief and sex and sexual orientation. It also covers marriage and civil partnerships, but not for all aspects of the duty.

³ This involves having due regard, in particular, to the need to: (a) remove or minimise disadvantages suffered by persons who share a ‘protected characteristic’ that are connected to that characteristic; (b) take steps to meet the needs of persons who share a relevant ‘protected characteristic’ that are different from the needs of persons who do not share it, and (c) encourage persons who share a relevant ‘protected characteristic’ to participate in public life or in any other activity in which participation by such persons is disproportionately low.

(c) foster good relations between people who share a 'protected characteristic' and those who do not⁴

Not all policies help us to meet the 'general duty', but most do.

The policy helps us to 'eliminate unlawful discrimination, harassment and victimisation' in the following way(s):

- **It is not held this policy change will impact on this duty**

The policy helps us to 'advance equality of opportunity...' in the following way(s):

- **It is not held this policy change will impact on this duty**

The policy helps us to 'foster good relations...' in the following way(s):

- **It is not held this policy change will impact on this duty**

9. The Council has an important role in improving residents' health under the Health and Social Care Act 2012. This relates to both its 'core functions' (such as housing, leisure, green spaces and environmental health) and to its 'enabling roles' (such as economic development, planning and engaging with communities)⁵. The Council recognises that its Public Sector Equality Duty and its role in improving health are interrelated and mutually supportive. This is especially true across the 'protected characteristics' of age and disability.

"Health inequalities are the unjust and avoidable differences in people's health across the population. They come from the unequal distribution of income, wealth and power and influence the wider determinants of health such as work, education, social support and housing. Currently, in England people living in the least deprived areas will live around 20 years longer in good health than those in the most deprived areas. Reducing health inequalities means giving everyone the same opportunities to lead a healthy life, no matter where they live or who they are."

Where applicable, explain how this policy helps us to improve health/reduce health inequalities for residents:

- **N/A**

⁴ This involves having due regard, in particular, to the need to (a) tackle prejudice, and (b) promote understanding.

⁵ The King's Fund: [The district council contribution to public health: a time of challenge and opportunity, 2015](#)

10. This section helps us to identify any disproportionate equality impacts. Please indicate in the table below whether the policy is likely to particularly benefit or disadvantage any of the 'protected characteristics'.

Remember to include reference to any relevant consultation, data or information.

'Protected characteristic' group		Positive Impact	Explain how it could particularly benefit the group	Negative Impact	Explain how it could particularly disadvantage the group
Age	Older people (60+)		None Identified	X	There will be a change in the service accessed by people which will affect all groups regardless of protected characteristics.
	Younger people (17-25) and children (0-16)		None Identified	X	
Disability	Physical		None Identified	X	
	Sensory		None Identified	X	
	Learning		None Identified	X	
	Mental health issues		None Identified	X	
	Other – <i>specify</i>			X	
Ethnicity ⁶	White		None Identified	X	
	Black		None Identified	X	
	Chinese		None Identified	X	
	Mixed Ethnic Origin		None Identified	X	
	Gypsies/ Travellers		None Identified	X	
	Other – <i>specify</i>			X	
Language	English not first language		None Identified	X	Printed and online information is provided in English which could impact negatively upon this group. There will be a change in the service accessed by people which will affect all groups regardless of protected characteristics.

⁶ National Census 2011 categories are: Bangladeshi, Indian, Pakistani, Other Asian (Asian or Asian British), African, Caribbean, Other Black (Black or Black British), White and Black African, White and Asian, White and Black Caribbean (Mixed), British, Irish, Other White (White), Chinese, Other (Other Ethnic Group).

'Protected characteristic' group		Positive Impact	Explain how it could particularly benefit the group	Negative Impact	Explain how it could particularly disadvantage the group
Pregnancy and Maternity	Women who are pregnant or have given birth in last 26 weeks		None Identified	X	There will be a change in the service accessed by people which will affect all groups regardless of protected characteristics.
Religion or Belief	People with a religious belief (or none)		None Identified	X	
Sex	Men		None Identified	X	
	Women		None Identified	X	
Gender Reassignment ⁷	Transgender/ Transsexual		None Identified	X	
Sexual Orientation	Bisexual, Heterosexual, Gay or Lesbian		None Identified	X	
Marriage and Civil Partnership	People who are married or in a civil partnership		None Identified	X	

11. If you have identified any negative impacts (above), how can they be minimised or removed?

Residents have the option to take their items to the Essex County Council Recycling Centre to dispose of it for free or to contact a local charity who may be able to remove and rehome it if in good condition

English not first language		None Identified	X	Printed and online information is provided in English which could impact negatively upon this group.
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⁷ The 'protected characteristic' of gender reassignment is defined by the Equality Act 2010 as "a person proposing to undergo, is undergoing or has undergone a process (or part of a process) for the purpose of reassigning the person's sex by changing physiological or other attributes of sex." This is a personal process that may involve medical interventions such as counselling, psychotherapy, hormone therapy or surgery, but does not have to.

Website information can be translated via online translation tools. Customers which first language is not English can request that letters or leaflets are provided in a preferred language. Officers have access to a range of translation tools including text translation, instant telephone translation and face-to-face translation services.

12. Could the policy discriminate⁸ against any 'protected characteristic', either directly or indirectly⁹? (Yes/No)

No with the above mitigations

Summary and findings of Initial Equality Impact Assessment

13. Please put a tick in the relevant box to confirm your findings, and what the next step is:

Findings	Action required
A. No negative impacts have been identified <input type="checkbox"/>	Sign off screening and finish.
B. Negative impacts have been identified but have been minimised or removed X	Sign off screening and finish.
C. Negative impacts could not be minimised or removed <input type="checkbox"/>	Sign off screening and complete a full impact assessment – Section 2.
D. There is insufficient evidence to make a judgement <input type="checkbox"/>	Sign off screening and complete a full impact assessment – Section 2.

14. Name and job title of person completing this form:

John Kellett
Business Improvement Manager

⁸ The Council has a general duty to 'eliminate unlawful discrimination, harassment and victimisation'. Direct discrimination occurs when a person is treated less favourably than another in a comparable situation because of their 'protected characteristic' whether on grounds of age, disability, pregnancy and maternity, ethnicity; religion or belief; sex (gender), sexual orientation, or marriage and civil partnership. Indirect discrimination occurs when an apparently neutral provision or practice would nevertheless disadvantage people on the grounds of their 'protected characteristic'.

⁹ If you answer 'yes' to question 11 (above) you will need to complete the following section *and* go on to complete Section 2 in order to conduct a full Equality Impact Assessment.

15. Date of completion:

11th January 2023

16. Date for update or review of this screening¹⁰:

N/A

If you have selected A or B (above), you have completed the assessment and can remove this paragraph and everything that appears below. In this case please:(a) send a copy to the relevant Assistant Director and the Equality and Safeguarding Officer; (b) arrange for it to be published on the Council's website [here](#) (under the relevant service area heading); and (c) update the Corporate Spreadsheet by clicking [here](#) and selecting and updating the first document. If you have selected C or D (above), you must complete Section Two (below).

¹⁰ This is normally three years, but not always: You may know that the policy itself will be reviewed earlier in which case the EqIA should be reviewed at that time. Or, in the case of a five year strategy, you may want to have a review date of five years. In the case of a "one off" decision, such as closing a service, a review date may not be needed - in which case you should indicate 'N/A'. In any event, the review date should be brought forward if you receive information or feedback which raises new concerns, or if the public policy context changes. You can speak to the [Equality and Safeguarding Co-ordinator](#) for more advice.

Section 2: Full Equality Impact Assessment

Where there is a negative impact which has not been minimised or removed

17. If you have identified negative impact(s) on the ‘protected characteristics’ that have not been minimised or removed, is this considered to be ‘a proportionate means of achieving a legitimate aim’¹¹? If yes, state how:

If a negative impact cannot be minimised or removed and cannot be objectively justified as being ‘a proportionate means of achieving a legitimate aim’, the policy should not be implemented as it could unlawfully discriminate.

Where there is insufficient evidence to make a judgement

If you identified that there was insufficient evidence to make a judgement on whether there are any negative impacts on the ‘protected characteristics’, please complete the first column of the Action Plan below.

Engagement and Consultation Action Plan

		Details of Planned Engagement	Date for Review	Summary of findings
Age	Older people (60+)			
	Younger people (17-25) and children (0-16)			
Disability	Physical			
	Sensory			
	Learning			

¹¹ This phrase is taken from sections 15 and 19 of the Equality Act 2010. ‘Positive action’, benefitting one or more ‘protected characteristic’(s), may result in a disproportionate negative impact upon another, but this may be justified as being ‘a proportionate means of achieving a legitimate aim’. The need to balance a budget can constitute a “legitimate aim”. Contact the Equality and Safeguarding Co-ordinator for more information or look at the [Equality and Human Rights Commission](#) webpage under “objective justification”.

		Details of Planned Engagement	Date for Review	Summary of findings
	Mental health issues			
	Other – <i>specify</i>			
Ethnicity	White			
	Black			
	Chinese			
	Mixed Ethnic Origin			
	Gypsies/ Travellers			
	Other – <i>specify</i>			
Language	English not first language			
Pregnancy and Maternity	Women who are pregnant or have given birth in last 26 weeks			
Religion or Belief	People with a religious belief (or none)			
Sex	Men			
	Women			
Gender Reassignment	Transgender/ Transsexual			
Sexual Orientation	Bisexual, Heterosexual, Gay or Lesbian			
Marriage and Civil Partnership	People who are married or in a civil partnership			

If your answer to question 16 (above) is ‘no’, this policy could be unlawfully discriminatory against a ‘protected characteristic’. You should not implement this policy. Otherwise, you may implement the policy, taking care to review its impact based on planned engagement. The Review should be carried out within 6 months from the date of this Full Impact Assessment, at which point a further Review may or may not be required depending on whether you have collected sufficient evidence.

Summary and findings of Full Equality Impact Assessment

18. Please put a tick in the relevant box to confirm your findings, and what the next step is:

Findings	Action required
Likely negative impacts have been identified but are considered to be a proportionate means of achieving a legitimate aim. <input type="checkbox"/>	Sign off and finish.
Further planned engagement with equality target groups will take place in order to gain sufficient evidence to make a judgement on impact. <input type="checkbox"/>	Sign off and review within 6 months.
Planned engagement has taken place: No likely negative impacts have been identified. <input type="checkbox"/>	Sign off and finish.
Planned engagement has taken place: Likely negative impacts have been identified but have been minimised or removed. <input type="checkbox"/>	Sign off and finish.
The policy could be unlawfully discriminatory and will not be implemented. <input type="checkbox"/>	Finish without signing off.

19. Name and job title of person completing this form:

20. Date of completion:

21. Date for update or review of this screening:

If you have now signed off this full assessment, please (a) send a copy to the relevant Head of Service and the Equality and Safeguarding Officer (b) arrange for it to be published on the Council's website [here](#) (under the relevant service area heading) and (c) update the Corporate Spreadsheet by clicking [here](#) and selecting and updating the first document.